

Accessibility Conformance Report

International Edition

VPAT® Version 2.3 (Revised)

Product: Petersons Test and Career Prep

December 2021

Contact information: Accessibility.Gale@Cengage.com

Evaluation Methods Used: Internal testing was conducted using the AXE and WAVE tools and manually tested using Non-Visual Desktop Access (NVDA) screen reader and JAWS on Firefox and Chrome.

Third party testing with a non-sighted user was conducted using the following OS/Browser/Screen Reader combinations:

Win 10/IE 11/Jaws 2018, Win 10/ Chrome 74/ JAWS 2018, Win 10/FF/ NVDA, Mac OS/Safari/Voiceover

iPhone 14.2/Safari 13/Voiceover Android 10/Chrome 87/Talkback Android Tab10/Chrome 87/Talkback iPad 14.2/Safari/Voiceover

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
--------------------	--------------------

Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

“Voluntary Product Accessibility Template” and “VPAT” are registered service marks of the Information Technology Industry Council (ITI)

EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe , - V2.1.2 (2018-08)	(No)
---	------

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.1.1 Non-text Content (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Most elements have meaningful text including relevant alt-text for images.

<p><u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Supports</p>	<p>Information included to prerecorded audio-only and prerecorded video-only content is available to all users</p>
<p><u>1.2.2 Captions (Prerecorded)</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Supports</p>	<p>Video components include captions.</p>
<p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) 	<p>Supports</p>	<p>Video components contain relevant audio description.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>1.3.1 Info and Relationships (Level A)</p> <hr/> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Product features a combination of HTML and ARIA semantic elements to communicate the structure of the page.
<p>1.3.2 Meaningful Sequence (Level A)</p> <hr/> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Product is coded to include meaningful structure on the homepage and test modules.
<p>1.3.3 Sensory Characteristics (Level A)</p> <hr/> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	When product uses shape or size to convey meaning, it also uses labels to describe that element.

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.1 Use of Color (Level A)</p> <hr/> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	When product uses color to convey meaning, it also uses labels to describe that element.
<p>1.4.2 Audio Control (Level A)</p> <hr/> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Product does not include any auto-playing audio
<p>2.1.1 Keyboard (Level A)</p> <hr/> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	This product can be navigated using only keyboard commands on the homepage and test modules.
<p>2.1.2 No Keyboard Trap (Level A)</p> <hr/> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 	Supports	Product does not include any keyboard traps.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p>2.1.4 Character Key Shortcuts (Level A 2.1 only)</p> <p>Also applies to: Revised Section 508 – Does not apply</p>	Supports	Application pages has no shortcuts that can be activated using a single character key.
<p>2.2.1 Timing Adjustable (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	No time limits are set for content
<p>2.2.2 Pause, Stop, Hide (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Product contains no moving, blinking, scrolling or auto-updating information.
<p>2.3.1 Three Flashes or Below Threshold (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Product does not contain anything that flashes
<p>2.4.1 Bypass Blocks (Level A)</p>		

<p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Supports</p>	<p>Product features a logically nested structure and “Skip to link”.</p>
<p>2.4.2 Page Titled (Level A)</p> <p>Also applies to:</p>	<p>Supports</p>	<p>Document titles are reflected in the page HTML and on various parts of the document details page.</p>

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
2.4.3 Focus Order (Level A)	Supports	Elements can be navigated sequentially and receive visual focus.
Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
2.4.4 Link Purpose (In Context) (Level A)	Supports	Links have a description of their purpose or target destination
Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
2.5.1 Pointer Gestures (Level A 2.1 only)	Supports	All web functionality can be operated with a single pointer.
Also applies to: Revised Section 508 – Does not apply		
2.5.2 Pointer Cancellation (Level A 2.1 only)	Supports	Application controls are activated on UP event. Even if user accidentally tap on control, user can move away from its target area and lift up his pointer to stop its action.
Also applies to: Revised Section 508 – Does not apply		
2.5.3 Label in Name (Level A 2.1 only)	Supports	Product is labeled appropriately for the homepage navigation and test modules.

Also applies to:
Revised Section 508 – Does not apply

Criteria	Conformance Level	Remarks and Explanations
<p>2.5.4 Motion Actuation (Level A 2.1 only) Also applies to: Revised Section 508 – Does not apply</p>	Supports	Native interface does not include motion-based functionality.
<p>3.1.1 Language of Page (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	The language is set in the header of each page
<p>3.2.1 On Focus (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Product uses activate rather than focus to initiate changes of context
<p>3.2.2 On Input (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	For most features, when a change of context is made on input, the user is informed of the state change (expanded, collapsed, etc).
<p>3.3.1 Error Identification (Level A)</p>		

<p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Supports</p>	<p>When the product generates an error message, it usesaria-live to make sure the message is communicated to assistive technology.</p>
<p><u>3.3.2 Labels or Instructions</u> (Level A) Also applies to: Revised Section 508</p>	<p>Supports</p>	<p>Forms and controls have proper labeling, fieldsets and grouping.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p>4.1.1 Parsing (Level A)</p>	<p>Supports</p>	<p>Form elements contain do not contain duplicate IDs. Product has complete element tagging, nesting and unique IDs.</p>
<p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p>4.1.2 Name, Role, Value (Level A)</p>	<p>Supports</p>	<p>Most forms and controls are labeled using a combination of HTML and ARIA attributes.</p>

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.4 Captions (Live) (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Product does not contain live audio content
<p>1.2.5 Audio Description (Prerecorded) (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Web components do not include any audio-only or video-only content.
<p>1.3.4 Orientation (Level AA 2.1 only)</p> <p>Also applies to: Revised Section 508 – Does not apply</p>	Supports	Web components do not restrict view or operation to single display orientation.
<p>1.3.5 Identify Input Purpose (Level AA 2.1 only)</p> <p>Also applies to: Revised Section 508 – Does not apply</p>	Supports	Web component input fields can be programmatically determined.

<p>1.4.3 Contrast (Minimum) (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none">• 501 (Web)(Software)• 504.2 (Authoring Tool)• 602.3 (Support Docs)	<p>Supports</p>	<p>Color contrast on all elements is 4.5:1 or greater.</p>
---	-----------------	--

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.4 Resize text (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Product uses CSS in a way that allows for text to easily be resized.
<p>1.4.5 Images of Text (Level AA)</p>	Supports	Product includes multiple navigational workflows, including a search function capable of returning all content.
<p>1.4.10 Reflow (Level AA 2.1 only)</p> <p>Also applies to: Revised Section 508 – Does not apply</p>	Supports	On 400% browser zoom, web page supports reflow
<p>1.4.11 Non-text Contrast (Level AA 2.1 only)</p> <p>Also applies to: Revised Section 508 – Does not apply</p>	Supports	Web non-text elements have a contrast ratio of at least 3:1.

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.12 Text Spacing (Level AA 2.1 only)</p>	Supports	Application provides support for people with low vision and cognitive disabilities as it allows users to view the application content in their desired text.
<p>1.4.13 Content on Hover or Focus (Level AA 2.1 only)</p> <p>Also applies to: Revised Section 508 – Does not apply</p>	Supports	Application does not consist of mouse hover/additional content which appears when mouse pointer reaches a particular web element.
<p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	Product includes multiple navigational workflows, including a search function capable of returning all content.
<p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) 	Supports	Product features a logically nested header structure and uses a combination of HTML and ARIA semantic elements to communicate the structure of the page. Form labels and controls are properly labeled and associated.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		
<p>2.4.7 Focus Visible (Level AA)</p>	Supports	Product shows visual focus on all elements.
<p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
<p>3.1.2 Language of Parts (Level AA)</p>	Supports	Product updates tags to reflect the translation of UI.
<p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
<p>3.2.3 Consistent Navigation (Level AA)</p>	Supports	Main navigational header is consistent across the product, as are the search filters and document tools.
<p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 		
<p>3.2.4 Consistent Identification (Level AA)</p>	Supports	All components that share functionality within the product are consistently identified.
<p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web 		

Also applies to:

Revised Section 508

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Supports

Errors are descriptive enough to understand the problems and user is able to avoid and correct the respective problem by reading errors.

Criteria	Conformance Level	Remarks and Explanations
<p>3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Product does not contain any of the applicable conditions.
<p>4.1.3 Status Messages (Level AA 2.1 only)</p> <p>Also applies to: Revised Section 508 – Does not apply</p>	Supports	Status messages can be programmatically determined.

Revised Section 508 Report

Notes:

Chapter 3: Functional Performance Criteria - *Click to show or hide table data*

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	This product uses aria-labels to communicate purpose of inputs and controls. Headers, ARIA roles and regions are used to communicate information about the page's structure. All non-text UI elements use either title, alt or aria to communicate purpose/describe.
302.2 With Limited Vision	Supports	The UI does not interfere with the user's ability to resize text, zoom, disableCSS, insert fonts or change contrast of the interface.

Criteria	Conformance Level	Remarks and Explanations
		that can increase the font size of just the document without distorting the UI.
302.3 Without Perception of Color	Supports	The UI does not convey information or meaning using color only. Whenever color is used to convey information, it is paired with an alternative method of conveyance.
302.4 Without Hearing	Supports	The UI does not include any elements that require hearing to use.
302.5 With Limited Hearing	Supports	The UI does not include any elements that require hearing to use.
302.6 Without Speech	Supports	UI does not have any elements that require speech.
302.7 With Limited Manipulation	Supports	All UI elements are usable with a keyboard only.

Criteria	Conformance Level	Remarks and Explanations
		Electronic Docs: Documents are presented in an AT friendly HTML format with semantic tagging to give them structure.
302.8 With Limited Reach and Strength	Supports	All all UI elements are usable with a keyboard only and presented in a friendly HTML format.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	This product uses concise labels, un-cluttered layouts and avoids jargon whenever possible.

Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	Accessibility page links to accessibility statement and product information.

602.3 Electronic Support Documentation	Supports	The website support.gale.com interface is available in HTML can and can be accessed with assistive technology. Resource guides are rendered for digital consumption can be accessed with assistive technology. Resource guide images, including images of facsimiles have alt-text. Tutorials have captions and transcriptions.
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	On request, Gale will attempt to provide support materials in alternative formats
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	Accessibility page links to Gale accessibility statement and product accessibility features.
603.3 Accommodation of Communication Needs	Supports	Gale commonly uses a single direct point of contact for its technical and customer care support services.

Legal Disclaimer (Company)

Include your company legal disclaimer here, if needed.