



Welcome to Gale!

Discover Washington's New Gale Resources to Support Public Libraries

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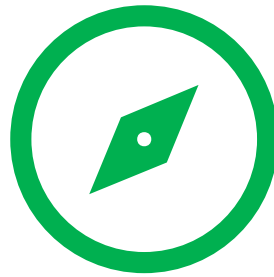
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DISCOVER WASHINGTON'S NEW GALE PUBLIC LIBRARY RESOURCES



INTRODUCTION-
WHAT TO USE WHEN



RESOURCE
WALKTHROUGH



SUPPORT RESOURCES



QUESTIONS AND
CLOSURE

YOUR NEW GALE RESOURCES



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WHAT TO USE WHEN

Homework Help:

- Reference, periodical and multimedia



Support for your Business Community:

- Reference materials, business plans, company and industry information



General Reference Information:

- Magazines, newspapers and reference



Consumer Health Information:

- Medical journals, magazines, multimedia



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CONSISTENT PLATFORM, TOOLS AND FEATURES

The screenshot shows the Gale In Context High School homepage. At the top, there is a search bar and navigation icons for Browse Topics, Save List, Search History, Get Link, and Highlights and Notes. Below the search bar, there is a section titled "TOPICS OF INTEREST" featuring a carousel of topic cards. The first card is for "Juneteenth", which includes a photo of a student in a Juneteenth-themed dress and a brief description. Below the carousel, there is a "BROWSE TOPICS" section with three columns of topic categories: Biography (159), Business and Economics (70), and Geography (267). Each category lists several sub-topics.

The screenshot shows the Gale In Context High School search results page for "Civil Rights". The page features a search bar at the top and navigation icons. Below the search bar, there is a breadcrumb trail: Home > History > Civil Rights > Reference. The main section is titled "SHOWING RESULTS FOR" and displays a grid of content types with their respective counts: All Content Types, Featured Content (4), Reference (578), Biographies (315), Primary Sources (54), Images (351), Videos (60), Audio (977), Magazines (3,787), News (10,596), Academic Journals (581), Case Overview (35), and Critical Essays (66). Below this, there is a section for "578 REFERENCE" with a "Sort by: Relevance" dropdown. The search terms are "Topic Search: Civil Rights". The first result is "Civil Rights Act of 1964", which includes a brief description and a "Leveled Documents" filter. The second result is "Civil Rights and Equal Protection", which includes authors, a source, and a brief description.

**Business Insights: Global transition to consistent platform begins October 2021*

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A woman with braided hair, wearing a bright yellow t-shirt, is leaning over a desk, looking intently at a laptop. In the background, another woman is working at a desk, and there are large green plants in a blue pot. The scene is brightly lit, suggesting an indoor workspace or library.

LET'S TAKE A LOOK!

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ON-DEMAND SUPPORT FOR ALL YOUR NEEDS

[SUPPORT.GALE.COM](https://support.gale.com)



Recorded webinars and tutorials provide walkthroughs and best practices for your resources.



Printable tools including posters, resource guides and resource driven activities for in-person support.



Electronic tools including web banners and social media posts reach students and faculty outside of the library.

The screenshot shows the Gale Support website. At the top, the Gale logo and 'SUPPORT' are displayed, along with a status indicator 'ALL GALE RESOURCES OPERATING NORMALLY'. A navigation menu includes 'Home', 'Product Support', 'Training Center', 'Marketing Materials', 'Tools', 'Connect With Us', and 'Live Training'. The main content area features a 'Gale Support' header, a 'TOOLS FOR SUCCESS' section with a description of tools for managing resources, and a search box for 'Enter Location ID'. Below this is a section titled 'Explore Your Support Options' with three image thumbnails: a woman at a laptop, a library table with books, and a library bookshelf.

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YOUR CUSTOMER SUCCESS MANAGER



KEVIN TELLER

PROVIDE ONBOARDING SUPPORT



Create a plan for success that includes training, promotion, and more.

REMOVE BARRIERS TO ACCESS



Ensure easy access with a variety of streamlined authentication options.

HIGHLIGHT PRODUCT UPDATES



Email highlights of new content, tools, and ideas for resource use.

CONDUCT USAGE REVIEWS



Review usage trends and provide targeted follow up to support learning.

CREATE TRAINING TOOLS



Develop materials to build knowledge and drive users into resources.

YOUR SALES CONSULTANTS



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ACCESS COMING SOON- THE PROCESS

WASHINGTON STATE LIBRARY

- Send Intent to Participate and Gale Access forms

YOUR INSTITUTION

- Complete both forms and return

GALE

- Develop your institution's access using your preferences

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The screenshot shows a web form titled "Washington State Library" with the subtitle "New Library Activation Request for Washington Libraries". The form is part of the Gale Support system, as indicated by the header. The header also includes the text "ALL GALE RESOURCES OPERATING NORMALLY" with a green status indicator. The form is divided into several sections: "Account Information" with fields for Contact Name*, Contact Title*, Institution Name*, Address*, City*, Zip Code*, Contact Phone*, and Contact Email*; "Authentication Preference" with fields for IP Address (onsite access only), Username/Password, Referring URL, and Barcode; and an "Online Signature" section at the bottom. The Washington State Library logo and the logo for the Office of the Secretary of State are also visible in the top right corner of the form area.

CONNECT WITH US



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GALE SUPPORT SITE

[Support.gale.com](https://support.gale.com)



TRAINING SESSION SURVEY

bit.ly/galetrainingsurvey

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