



Welcome to Gale!

Discover Washington's New Gale Resources to Support K12 Schools

Amber Winters Training Consultant

Gale, here for **everyone.**



DISCOVER WASHINGTON'S NEW GALE K12 RESOURCES



**INTRODUCTION-
WHAT TO USE WHEN**



**RESOURCE
WALKTHROUGH**



SUPPORT RESOURCES



**QUESTIONS AND
CLOSURE**

YOUR NEW GALE RESOURCES



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WHAT TO USE WHEN

Cross-Curricular Support:

- Reference, Periodical and Multimedia



Full-text Age-Appropriate eBooks:

- Science, Socials Studies, SEL and more



Continued Professional Development:

- Reference and Periodical Content for Educators



Secondary Current Issues and Countries:

- Viewpoint essays, Country Information



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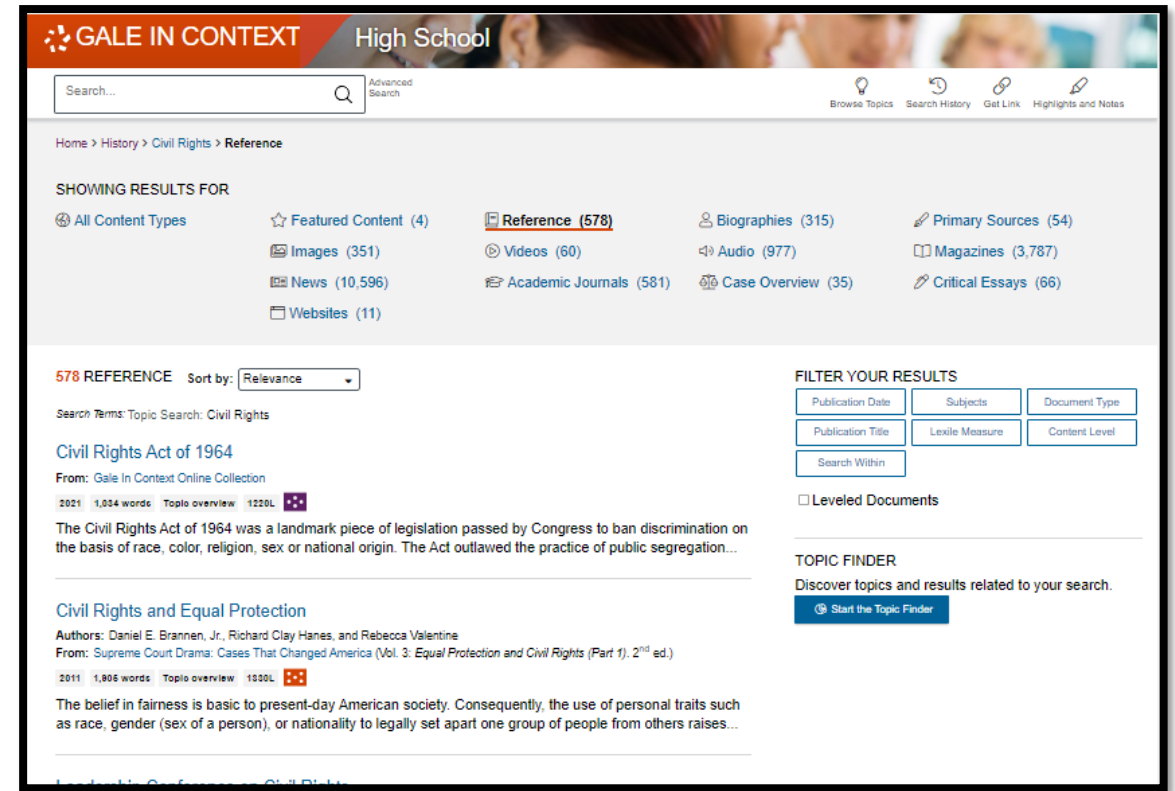
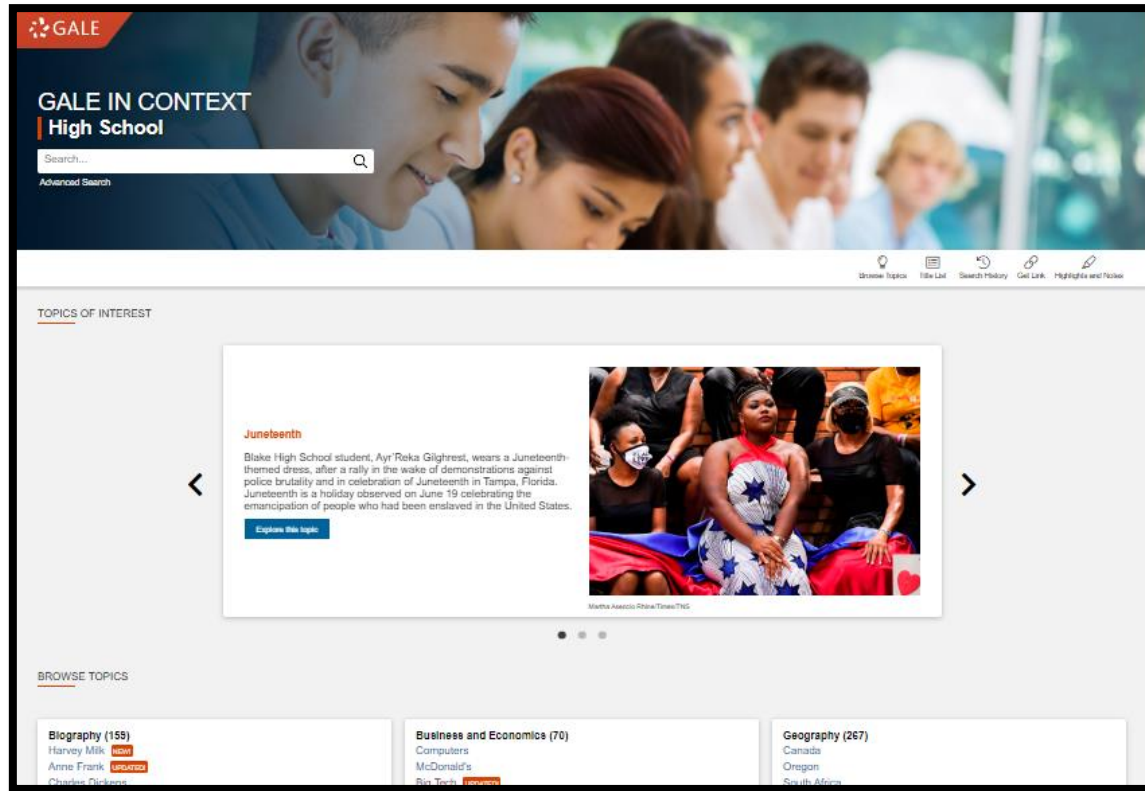
Integrate into your LMS

The screenshot shows the Blackboard LMS interface. The top navigation bar includes 'Home', 'Announcements', and 'Assignments'. The main content area displays an assignment titled 'Answer Critical Thinking Questions' with a 'Published' status. The assignment question is 'Why is Guatemala's Volcano deadlier than Hawaii's?'. Below the question is a video player showing a volcanic eruption. The transcript below the video reads: 'The reason that Fuego is far more deadly than Kilauea is that they are really two different kinds of volcanoes. The Hawaiian volcanoes what's called a shield volcano where the lava sort of oozes out of the ground rather slowly and not particularly dangerously. By contrast, Fuego is a strata volcano, which much thicker lava.' The assignment is worth 10 points and has a text entry box for submission.

The screenshot shows the Schoology LMS interface. The top navigation bar includes 'COURSES', 'GROUPS', 'RESOURCES', and 'TOOLS'. The main content area displays an assignment titled 'What are the health benefits of decreasing air pollution?' with a 'Published' status. The assignment question is 'What are the health benefits of decreasing air pollution?'. Below the question is a video player showing a busy highway with heavy traffic. The transcript below the video reads: 'Reducing air pollution can lead to dramatic health benefits and quickly according to a new study. Researchers analyzed the impact of air pollution interventions carried out in the US, Europe, Africa, and Asia. These interventions had successfully reduced pollution at its source, which they say resulted in significant health improvements. For'.

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CONSISTENT PLATFORM, TOOLS AND FEATURES



**Business Insights: Global* transition to consistent platform begins October 2021

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LET'S TAKE A LOOK!

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ON-DEMAND SUPPORT FOR ALL YOUR NEEDS

SUPPORT.GALE.COM



Recorded webinars and tutorials provide walkthroughs and best practices for your resources.



Printable tools including posters, resource guides and resource driven activities for in-person support.



Electronic tools including web banners and social media posts reach students and faculty outside of the library.

The screenshot shows the Gale Support website. At the top, the Gale logo (A Cengage Company) is next to the word 'SUPPORT'. A status bar on the right says 'ALL GALE RESOURCES OPERATING NORMALLY' with a green circle. Below this is a navigation menu with links: Home, Product Support, Training Center, Marketing Materials, Tools, Connect With Us, and Live Training (which is highlighted in green). The main banner features a chalkboard background with a person drawing diagrams. Text on the banner includes 'Gale Support' and 'TOOLS FOR SUCCESS'. A description states: 'Access tools to manage, use, and promote your Gale resources. Direct URLs and MARC records simplify access, customized Gale Pages improve resource discovery, and promotional materials make it easy to reach new learners. Maximize your investment in learning.' To the right of this text is a search bar labeled 'Enter Location ID' with a green arrow button and the text 'Find Your Location' below it. Below the banner is a section titled 'Explore Your Support Options' with three image thumbnails: a woman at a laptop, a library desk, and a bookshelf.

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YOUR CUSTOMER SUCCESS MANAGER



Lauren Mathewson

PROVIDE ONBOARDING SUPPORT



Create a plan for success that includes training, promotion, and more.

REMOVE BARRIERS TO ACCESS



Ensure easy access with a variety of streamlined authentication options.



Tim Hamlin

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CONDUCT USAGE REVIEWS



Review usage trends and provide targeted follow up to support learning.

HIGHLIGHT PRODUCT UPDATES



Email highlights of new content, tools, and ideas for resource use.

YOUR SALES CONSULTANTS



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ACCESS COMING SOON- THE PROCESS

WASHINGTON STATE LIBRARY

- Send Intent to Participate and Gale Access forms

YOUR INSTITUTION

- Complete both forms and return

GALE

- Develop your institution's access using your preferences

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The screenshot shows a web form titled "Washington State Library" with the subtitle "New Library Activation Request for Washington Libraries". The form is part of a "GALE | SUPPORT" page, with a status indicator "ALL GALE RESOURCES OPERATING NORMALLY". The form is divided into two main sections: "Account Information" and "Authetication Preference".

Account Information

- Contact Name* (text input)
- Contact Title* (text input)
- Institution Name* (text input)
- Address* (text input)
- City* (text input) and Zip Code* (text input)
- Contact Phone* (text input) and Contact Email* (text input)

Authetication Preference

- IP Address (onsite access only): (text input)
- Username/Password: (text input)
- Referring URL: (text input)
- Barcode: (text input)
- Online Signature (text input)

CONNECT WITH US



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GALE SUPPORT SITE

[Support.gale.com](https://support.gale.com)



TRAINING SESSION SURVEY

bit.ly/galetrainingsurvey