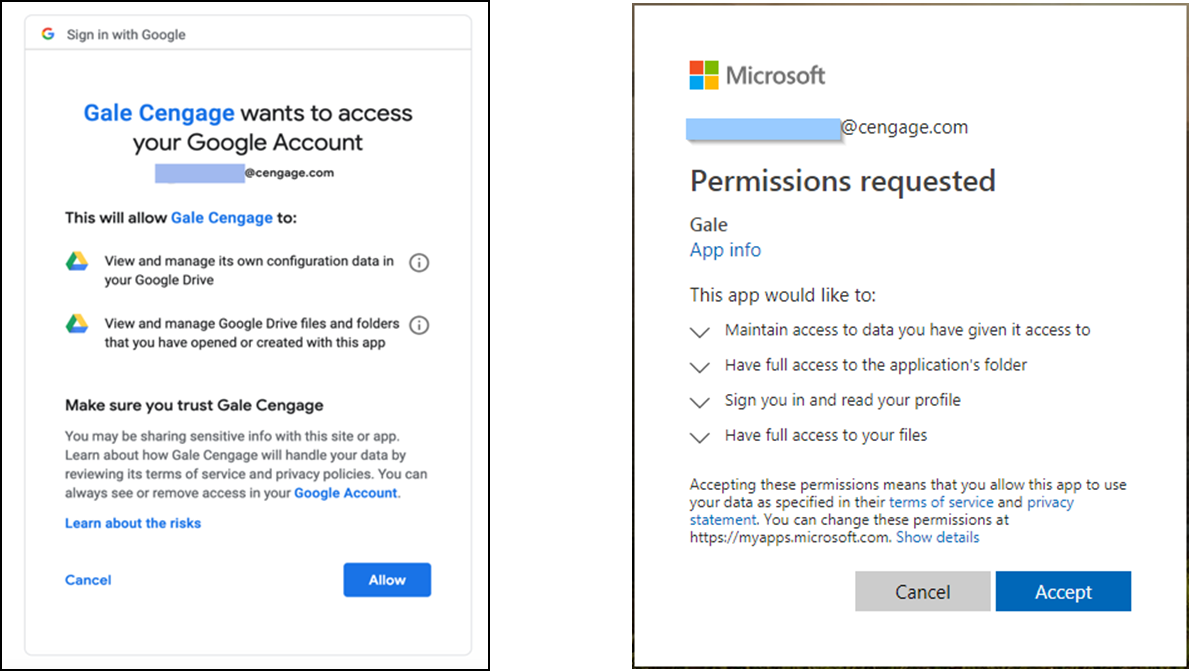
**Why am I seeing permission pop-up windows from Google and Microsoft?**

*Gale Presents: Udemy* users can **Create a Udemy Account** (first visit) or **Sign In** (subsequent visits) using the **Sign in with Google** or **Sign in with Microsoft** options.

When you create an account during your first visit to *Gale Presents: Udemy*, you will see an access request from Gale (your library’s vendor and the provider of *Gale Presents: Udemy*) that looks something like this:



*Gale Presents: Udemy* has an integration app with Microsoft and Google, which is needed to create an account for you in *Gale Presents: Udemy*. When logging in for the first time, the app pulls your first name, last name, and email address from your Google or Microsoft profile and passes it to our partner, Udemy, in an encrypted string to create a valid account for you. For your privacy and security, Gale does not store your first name, last name, or email address. For *Gale Presents: Udemy*, the app does not collect, read, access, or store any of the data from your Google Drive or Microsoft OneDrive account(s), nor does it access or open documents. Have more questions? Please contact us at [gale.technicalsupport@cengage.com](mailto:gale.technicalsupport@cengage.com).