FAQs – Learning Management System (LMS) Integration

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# PURPOSE OF LMS INTEGRATION

### LMS integration allows students to discover high-quality resources from within their workflow and provides a simple way for instructors or course designers to add Gale content into the LMS for teaching.

### The integration of Gale applications reduces steps involved in incorporating content into a course​, clarifies the durable, permanent link, and eliminates the need for students to authenticate.

# LTI AND CERTIFICATION

## What does LMS integration mean for my Gale products?

* If your school or institution uses a Learning Management System (LMS) such as Canvas, Schoology, Blackboard or another that is LTI (Learning Tools Interoperability) 1.0 certified, you'll be able to install apps for your Gale products into your LMS. Students, instructors, and teachers will be able to launch and authenticate into the product, allowing them to navigate, search, and use tools as designed.

## What does LTI certification mean?

#### LTI (Learning Tools Interoperability) provides a standard for integrating with an LMS. It's what allows the LMS and Gale apps to properly exchange authentication information and allow access to the products from within the LMS.

## What does deep linking mean?

#### Deep linking is an IMS Global certification that allows applications to appear the same way that internal LMS tools appear to support the creation of modules, classroom assignments, discussions, quizzes, and more.

## Is my LMS certified?

#### IMS Global maintains a list of LTI certified products that you can view here (<https://www.imsglobal.org/cc/statuschart.cfm>). Search for your LMS or limit by LTI certified products to see if your LMS is certified.

# INSTALLING GALE APPLICATIONS

## Which Gale products are available for integration?

#### We have enabled more than 100 products to function within various LMS platforms. You can view a list of products certified to work within LMS that support LTI 1.0 integrations at <https://support.gale.com/technical/lms>

## I am trying to integrate an archive product but don’t see it on the list?

#### Gale archives are available for integration on the Gale Primary Source cross-search platform. You should use the install data (URL/Custom Parameters) for Gale Primary Sources to enable users to access an archive product. A full list of archives available on the platform can be found on <https://support.gale.com/technical/lms>.

## What is a loc ID? Where can I find it?

#### A loc ID or location ID is the identifier for your school, district, institution, or account, and is linked to the subscriptions that you have access to. This can be found in your Gale Admin account, or as a part of the URL that you use to access your Gale products. If you need help with this, contact your [Customer Success Manager](mailto:gale.customersuccess@cengage.com) (CSM), who can help you out.

## Once I have my loc ID, what's next?

#### The [Customer Success Manager](mailto:gale.customersuccess@cengage.com) (CSM) will check your information and provide the key, shared secret, and other information needed for your LMS administrator to install the apps for your Gale products.

## Are there special considerations for installing resources based on purchase level?

#### If you have resources purchased at both a district or institution level AND at separately at a school/building level, then district level resources should be assigned to the location ID of your school/building resources. All apps installed with that location ID can then be installed for courses at that school/building.

# INTEGRATION LEVEL AND FUNCTIONALITY

## Does my library pay an additional fee for this service?

#### There is no additional fee associated with this service and no need for special training in order to use the resource since the resource will appear as designed and provides full functionality.

## At what level can I install a Gale application?

#### You’ll need to add each resource separately using the respective URL and custom parameters. Depending on whether the resource is multidisciplinary or subject-focused, administrators may want to install globally to support multiple courses or deploy only to specific classes.

## What functionality can I expect after installing a Gale app?

#### All resources in the [list of enabled products](https://support.gale.com/technical/lms) can be installed to any LMS that supports LTI 1.0 and will launch and authenticate users into the product, allowing them to navigate, search, and use tools as designed.

## How can I add specific content items to assignments, discussions, and pages?

#### In LMS that support Deep Linking (such as Canvas and Schoology) the resource will also appear in the toolset for generating assignments, discussions, and quizzes. Once opened the instructor can select an object to be linked or embedded within their course with a single click using either the Embed Link or Embed Document buttons.

#### In systems that do not support Deep Linking, users can utilize the Get Link tool to create a permalink to be used to direct students to a specific content item.

# USAGE

## How will usage from the LMS be counted?

#### Usage is subject to the same COUNTER rules for recording metrics. When students access the product, usage will be recorded in the same way as if they accessed it via the library database list. When each student accesses an instructor embedded document or link a session and a retrieval will get logged. Usage is tracked to the location ID used for installing the product app.

## How can I view usage generated from the LMS integration?

#### Usage will appear as part of your standard usage reports. For customized usage reporting, contact your Gale Technical Solution Consultant.