Beatrice Bachleda

Student,
The Ohio State University

Challenges

- Student discovers video coursework lacks captioning, which impedes her ability to adequately prepare for exams.
- Freshman confronted with balancing hectic schedule between school, work, and travel.

Solutions

- Cengage Learning's MindTap digital learning solution

Results

- Student credits MindTap with helping her overcome accessibility issues and boosting classroom performance.
- MindTap enables students to learn "on the go" and manage time more effectively.

MindTap® Helps College Student Overcome Accessibility Issues

Imagine taking one of your first college courses, not being able to hear a word the professor is saying, but still be required to pass an exam on the material.

That's exactly the situation in which Beatrice Bachleda, a freshman at The Ohio State University, found herself. Soon after Bachleda enrolled in an online Introduction to Psychology course she discovered the videos on which the course were based lacked the captioning she requires for comprehension.

"As a Deaf student, accessibility is a real issue," Bachleda said. "All of the psychology lectures are videos and unfortunately, since none of the videos had captions, it really stressed me out for exams and assignments."

Without access to an interpreter as she has in traditional classroom settings, Bachleda was forced to request an extension for her first midterm and reference only the content contained in the accompanying text.

> "[MindTap is] fast, easy, accessible and I can make better use of my time no matter where I am or what time it is."

MindTap Assists Deaf Student and Improves Classroom Performance

A few weeks into the course, Bachleda began using Cengage Learning's MindTap tool, a digital learning solution that customizes the learning experience and provides real-time mobile access.

"It's fast, easy, and very accessible," Bachleda said. "It made each section clear and straightforward. It definitely keeps me on top of all my work and studying."

Bachleda used MindTap once a week to complete her psychology homework using the supplemental and reference materials she was not able to access in the captionless videos.

Bachleda also enjoy's MindTap's mobile functionality. "If I'm waiting to teach a yoga class or on a long drive and realize I don't have my course materials with me I can just access MindTap on my laptop, tablet, or phone and squeeze in a few extra minutes of study time."

MindTap Creates Personalized Learning Environments

Not only does MindTap allow instructors to track and optimize student performance through its detailed analytics feature, but it also enables educators to choose supplemental materials best suited for individual students.

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