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# VOLUNTARY PRODUCT ACCESSIBILITY TEMPLATE

## WHAT IS A VPAT?

The purpose of the Voluntary Product Accessibility Template, or VPAT, is to assist Federal contracting officials and other buyers in making preliminary assessments regarding the availability of commercial “Electronic and Information Technology” products and services with features that support accessibility. It is assumed and recommended that offerers will provide contact information to facilitate more detailed inquiries. The first table in the Summary provides this information.

The second table provides a summary view of the Section 508 Standards. The subsequent tables provide more detailed views of each subsection. There are three columns in each table. Column one of the Applicable Standards Table describes the subsections of subparts B and C of the Standards. The second column identifies the supported features of the product. The third column refers to the corresponding detailed table.

In the subsequent tables, the first column contains the lettered paragraphs of the subsections. The second column describes the supporting features of the product with regard to that paragraph. The third column contains any additional remarks and explanations regarding the product.

## VPAT SUMMARY

TABLE 1 – PRODUCT SUMMARY

<b>Name of Company</b>	Advanced Instructional Systems, Inc.
<b>Name of Product</b>	WebAssign
<b>Scope of Statement</b>	Applies to specially curated accessible content using recommended accessibility settings.
<b>Issuance Date</b>	August 15, 2013 – updated: April 28, 2014
<b>Contact for More Information</b>	Accessibility Coordinator <a href="mailto:accessibility@webassign.net">accessibility@webassign.net</a> (800) 955-8275

TABLE 2 – APPLICABLE SECTION 508 STANDARDS

<b>Guideline</b>	<b>Applicability</b>	<b>Compliance</b>
§ 1194.21: Software Applications and Operating Systems	Not Applicable	
§ 1194.22: Web-based Internet Information and Applications	Applicable	See Table 3
§ 1194.23: Telecommunications Products	Not Applicable	
§ 1194.24: Video and Multi-Media Products	Not Applicable	
§ 1194.25: Self-Contained, Closed Products	Not Applicable	
§ 1194.26: Desktop and Portable Computers	Not Applicable	
§ 1194.31: Functional Performance Criteria	Applicable	See Table 4
§ 1194.41: Information, Documentation and Support	Applicable	See Table 5

## VPAT DETAILS

TABLE 3 – § 1194.22: WEB-BASED INTERNET INFORMATION AND APPLICATIONS

Criteria	Supporting Features	Remarks and Explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via “alt”, “longdesc”, or in element content).	Supports with Exceptions.	Text alternatives are provided for most images, including 100% of those in assignment content.
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Supports with Exceptions.	Availability of Closed Captioning and Transcripts for videos vary by title and/or publisher. Contact us for more information.
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Supports.	Color is not used as the sole means of communicating information within the WebAssign application.
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Not Applicable – Fundamental Alteration Exception Applies.	Style sheets are required for most screens. It should be noted that users of Compatible Assistive Technology would have full access to such style sheets.
(e) Redundant text links shall be provided for each active region of a server-side image map.	Not Applicable.	There are no server-side image maps used in this content.
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Not Applicable.	There are no server-side image maps used in this content.
(g) Row and column headers shall be identified for data tables.	Supports with Exceptions.	There are some layout elements that appear as data tables but are not coded as data tables. Most data tables are provided with title, header, and row information insofar as they do not provide users of assistive technology with an advantage over other users.

TABLE 3 – § 1194.22: WEB-BASED INTERNET INFORMATION AND APPLICATIONS

Criteria	Supporting Features	Remarks and Explanations
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Supports.	Complex data tables are provided with summary, title, header, and row information insofar as they do not provide users of assistive technology with an advantage over other users.
(i) Frames shall be titled with text that facilitates frame identification and navigation.	Supports.	Frames are titled correctly.
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Supports.	Pages do not contain flashing elements.
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	Not Applicable – Fundamental Alteration Exception Applies.	No accessible text pages are provided. It is not practical to supply text-only pages with equivalent functionality across the spectrum of delivered content.
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by assistive technology.	Supports with Exceptions.	There are some interactive elements (drop-down menu, expand/collapse control, etc.) that do not support keyboard events. These elements are not critical to the primary user experience, but may appear in optional features.
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with § 1194.21(a) through (l).	Supports.	Requirements are generally communicated before the page containing the required applet or plug-in is presented. Instructions may vary by instructor where they deviate from recommended settings.

TABLE 3 – § 1194.22: WEB-BASED INTERNET INFORMATION AND APPLICATIONS

Criteria	Supporting Features	Remarks and Explanations
(n) When electronic forms are designed to be completed on-line, the form shall allow people using assistive technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supports when Combined with Compatible Assistive Technology.	Most form elements are properly labeled. The choice of Assistive Technology and its configuration can have a profound impact on the ability to meet this criterion. See: § 1194.41(b) for details.
(o) A method shall be provided that permits users to skip repetitive navigation links.	Not Applicable.	There are no repetitive navigation links on the pages.
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Supports.	Timed responses and their duration are at the discretion of the instructor designing the course content.

TABLE 4 – § 1194.31: FUNCTIONAL PERFORMANCE CRITERIA

Criteria	Supporting Features	Remarks and Explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for assistive technology used by people who are blind or visually impaired shall be provided.	Supports when Combined with Compatible Assistive Technology.	Most content can be accessed with screen readers.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for assistive technology used by people who are visually impaired shall be provided.	Supports when Combined with Compatible Assistive Technology.	Scaling is compliant per functionality of the end-user’s browser. Use of low contrast text styles may cause poor visibility of some text elements.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for assistive technology used by people who are deaf or hard of hearing shall be provided.	Supports with Exceptions.	Availability of Closed Captioning and Transcripts for videos vary by title and/or publisher. Contact us for more information.
(d) Where audio information is important for use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced fashion, or support for assistive hearing devices shall be provided.	Supports with Exceptions.	Availability of Closed Captioning and Transcripts for videos vary by title and/or publisher. Contact us for more information.
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for assistive technology used by people with disabilities shall be provided.	Not Applicable.	Speech is not required to operate this website.

TABLE 4 – § 1194.31: FUNCTIONAL PERFORMANCE CRITERIA

Criteria	Supporting Features	Remarks and Explanations
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Supports.	Accessibility features built into the operating system, such as Windows Sticky Keys and Mouse Keys, allow users to actuate multiple, simultaneous key presses.

TABLE 5 – § 1194.41: INFORMATION, DOCUMENTATION AND SUPPORT

Criteria	Supporting Features	Remarks and Explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge.	Supports.	Support documentation is available as online HTML Help or as a downloadable PDF.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supports.	Accessibility features are posted to the main website. Best-practices information is available from the User's Guide/Online Help documentation.
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supports.	Support is provided by web, phone, or e-mail.