

VPAT™

Voluntary Product Accessibility Template®

Version 1.3

The purpose of the **Voluntary Product Accessibility Template**, or **VPAT™**, is to assist Federal contracting officials and other buyers in making preliminary assessments regarding the availability of commercial “Electronic and Information Technology” products and services with features that support accessibility. It is assumed and recommended that offerers will provide additional contact information to facilitate more detailed inquiries.

The first table of the Template provides a summary view of the Section 508 Standards. The subsequent tables provide more detailed views of each subsection. There are three columns in each table. Column one of the Summary Table describes the subsections of subparts B and C of the Standards. The second column describes the supporting features of the product or refers you to the corresponding detailed table, e.g., “equivalent facilitation.” The third column contains any additional remarks and explanations regarding the product. In the subsequent tables, the first column contains the lettered paragraphs of the subsections. The second column describes the supporting features of the product with regard to that paragraph. The third column contains any additional remarks and explanations regarding the product.

Date: November 18, 2014

Name of Product: Opposing Viewpoints in Context

Contact for more Information: accessibility@cengage.com

Summary Table

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Criteria	Supporting Features	Remarks and explanations
Section 1194.21 Software Applications and Operating Systems	Not Applicable	Section deleted
Section 1194.22 Web-based Internet Information and Applications	Applicable	Supports with exceptions
Section 1194.23 Telecommunications Products	Not Applicable	Section deleted
Section 1194.24 Video and Multi-media Products	Not Applicable	Section deleted
Section 1194.25 Self-Contained, Closed Products	Not Applicable	Section deleted
Section 1194.26 Desktop and Portable Computers	Not Applicable	Section deleted
Section 1194.31 Functional Performance Criteria	Applicable	Supports with exceptions
Section 1194.41 Information, Documentation and Support	Applicable	Supports

Section 1194.22 Web-based Internet information and applications – Detail

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Criteria	Supporting Features	Remarks and explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Supports with exceptions	All UI graphics and most content graphics have alt-text and descriptive captions. (Exceptions: Many tables and charts display as images without detailed alt-text. Some graphics in Resource Tools lack alt-text. There is no alternative text equivalent for the image carousel. Alt-text cannot be guaranteed for 3d-party periodical content.)
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Supports with exceptions	Some videos in main content (depending on source) lack closed-captioning. Many Training videos in Resource tools lack closed captioning. Most audio includes transcripts.
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Supports with exceptions	Color is not used as the sole means of communicating information, except that image carousel on home page is not visible with color turned off.
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Supports	Products are usable without the associated style sheets.
(e) Redundant text links shall be provided for each active region of a server-side image map.	Does not support	Products contain geographic maps implemented in Flash that behave like image maps. Redundant text links are not provided for these maps.

(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Not Applicable	Image maps are not used. Flash maps described above have regions that do not correspond to available geometric shapes.
(g) Row and column headers shall be identified for data tables.	Supports with exceptions	This will vary depending on the original source of the content.
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Supports with exceptions	This will vary depending on the original source of the content.
(i) Frames shall be titled with text that facilitates frame identification and navigation	Not Applicable	Product does not use frames.
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Supports	Pages do not cause screen flicker with a frequency greater than 2 Hz and lower than 55 Hz.
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	Not Applicable	Opposing Viewpoints In Context is a web-based application (not a document). Its user interface and data cannot readily be represented and maintained in a text-only page.
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	Supports with Exceptions	While most of the scripting produces coherent HTML, screen readers do not get adequate information about all on-screen elements, such as the general search box, sort options, and page by page navigation of results lists. Flash maps are not accessible to assistive technologies. JavaScript must be enabled to use the product effectively.
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).	Supports with exceptions	Does not provide link to download Flash player in Maps feature. Instructions to download video players are provided as needed.
(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and	Supports with exceptions	Forms can be completed using Assistive Technology, but some form controls lack proper form labeling. Filter options in general search are confusing for screenreader users.

submission of the form, including all directions and cues.		
(o) A method shall be provided that permits users to skip repetitive navigation links.	Supports with exceptions	Product provides a skip navigation link, but in some instances it does not take the end user to the optimal point on the page. Header structure facilitates navigation by screenreaders.
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Not Applicable	Product does not require a timed response.

Section 1194.31 Functional Performance Criteria – Detail

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Criteria	Supporting Features	Remarks and explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Supports with Exceptions	Product can be used with Assistive Technologies including screen readers, but some form controls and text boxes lack clear labels. Some video content, tables, graphs and maps lack text equivalents. RSS feed, Bookmark and Share features are not keyboard accessible. (But note that the browser URL can be used as a permalink.).
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support	Supports	Product supports browser zoom functions. It also includes ReadSpeaker text-to-speech functionality, which will read the text of articles or download an audio version

for Assistive Technology used by people who are visually impaired shall be provided.		to an MP3. Supports Assistive Technologies with the exceptions noted in (a) and (f).
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	Supports with exceptions	User hearing is required only for audio and video content, most of which includes broadcast transcripts.
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Supports	This type of support is provided by computer hardware.
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Not Applicable	Product does not require user speech.
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Supports with Exceptions	Product supports keyboard navigation and operation with the exception of: general search option (content type options in MORE dropdown); bookmark (but browser URL is persistent URL); Share; RSS feeds. Lacks keyboard focus on many commands but this can be rectified by using a caret browse feature offered by many current browsers. Style sheet must be turned off to use keyboard navigation on curriculum standards.

Section 1194.41 Information, Documentation and Support – Detail

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Criteria	Supporting Features	Remarks and explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	Supports	Gale will provide support documentation in an alternative format, upon request.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supports	End users may request a description of the accessibility and compatibility features using the Contact Us link in the footer.
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supports	Support services are available via phone, or fax using the Contact Us link in the footer.

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