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Voluntary Product Accessibility Template®

Version 1.3

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Name of Product: Gale Literary Sources including Contemporary Authors Online, Dictionary of Literary Biography Complete Online, Literature Criticism Online, Literature Resource Center – LRC, LitFinder, Modern Language Association (MLA) International Bibliography, Something About the Author Online, Twayne’s Author Series, Scribner Collection

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Summary Table

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Section 1194.21 Software Applications and Operating Systems	Applicable	Supports with exceptions
Section 1194.22 Web-based Internet Information and Applications	Applicable	Supports with exceptions
Section 1194.23 Telecommunications Products	Not Applicable	Section deleted
Section 1194.24 Video and Multi-media Products	Not Applicable	Section deleted
Section 1194.25 Self-Contained, Closed Products	Not Applicable	Section deleted
Section 1194.26 Desktop and Portable Computers	Not Applicable	Section deleted
Section 1194.31 Functional Performance Criteria	Applicable	Supports with exceptions

Section 1194.41 Information, Documentation and Support	Applicable	Supports
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Section 1194.21 Software Applications and Operating Systems - Details

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Criteria	Supporting Features	Remarks and explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	UI:Supports Content: Supports with exceptions	User Interface: This product allows users to perform any actions with a keyboard. Content: This product allows users to execute actions using a keyboard with the exception of the highlighting feature, term frequency tool.
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	Supports	This product does not disrupt or disable the ability of a user to replace CSS sheets, change colors, change text size or generate lists of links & headings.
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Supports	This product shows focus on all links and menu items.
(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.	Supports	This program uses proper form labels and alt text for image based controls.
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be	Supports	This program generally does not use bitmaps as controls or status indicators. When it does, they are labeled with an alt text.

consistent throughout an application's performance.		
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Supports	This program uses widely accepted techniques in HTML and CSS to interact with the user.
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Supports	This product does not disrupt or disable the ability of a user to replace CSS sheets, change colors, change text size or generate lists of links & headings.
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	Not Applicable.	This product does not use animations
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supports	This product does not use color as the sole means of communicating information.
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	Not Applicable.	This product does not allow the user to adjust color and contrast settings.
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Supports	This product does not use flashing or blinking text within the stated range.
(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	UI: Supports with exceptions Content: N/A	User Interface: This product uses form labels and fieldsets on most forms. Some forms the advanced search page are unlabeled or inaccessible to a keyboard. Content: There are no electronic forms in the content

**Section 1194.22 Web-based Internet information
and applications – Detail**

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Criteria	Supporting Features	Remarks and explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	UI: Supports Content: Supports with exceptions	User Interface: All UI graphics have equivalent alt-text. Content: Alt-text or descriptive captions cannot be guaranteed for the OCR content, which are high resolution scans of documents from a wide variety of eras and sources.
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Not applicable	Product does not contain videos.
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Supports	Color is not used as the sole means of communicating information.
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Supports	Product is readable without the associated style sheet.
(e) Redundant text links shall be provided for each active region of a server-side image map.	Not applicable	Does not contain image maps
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Not applicable	Does not contain image maps
(g) Row and column headers shall be identified for data tables.	Not applicable	Does not contain data tables
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Not applicable	Does not contain data tables
(i) Frames shall be titled with text that facilitates frame identification and navigation	Not applicable	Does not use frames.

<p>(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.</p>	<p>Supports</p>	<p>Product pages do not cause screen flicker with a frequency greater than 2 Hz and lower than 55 Hz.</p>
<p>(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.</p>	<p>Not Applicable</p>	<p>Product is a web-based application (not a document). Its user interface and data cannot readily be represented and maintained in a text-only page.</p>
<p>(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.</p>	<p>Supports</p>	<p>User Interface: Interface elements created with scripting languages can be properly accessed and identified by assistive technology.</p> <p>Content: Multimedia display elements created with scripting languages can be properly accessed and identified by assistive technology.</p>
<p>(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).</p>	<p>Supports</p>	<p>This product provides links to all present applets and plug-ins.</p>
<p>(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.</p>	<p>UI: Supports with exceptions</p>	<p>User Interface: All forms and fields have proper labels and directions with the exception of 1 form type on the advanced search page noted in 1194.21 (i)</p> <p>Content: No forms or fields are present in the content.</p>
<p>(o) A method shall be provided that permits users to skip repetitive navigation links.</p>	<p>Supports</p>	<p>This product provides skip navigation links.</p>
<p>(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.</p>	<p>Not Applicable</p>	<p>Does not require a timed response.</p>

**Section 1194.31 Functional Performance Criteria –
Detail**

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Criteria	Supporting Features	Remarks and explanations
<p>(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.</p>	<p>UI: Supports with exception Content: Supports with exception</p>	<p>UI: All interface elements can be accessed with Assistive Technology and do not require user vision with the exception of a single search form type noted in 1194.21 (i)</p> <p>Content: With the exception of the high resolution scans of documents, content is accessible to the visually impaired. Plain text copies of these OCR scanned documents are unavailable.</p>
<p>(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.</p>	<p>UI: Supports Content: Supports</p>	<p>UI: Product supports browser zoom functions.</p> <p>Content: Page viewer also offers a zoom function for OCR documents. Text documents allow browser zoom and have a Readspeaker function.</p>
<p>(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided</p>	<p>Not applicable</p>	
<p>(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or</p>	<p>Supports</p>	<p>This type of support is provided by computer hardware.</p>

support for assistive hearing devices shall be provided.		
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Not Applicable	Product does not require user speech.
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	UI: Supports Content: Supports with exception	UI: The UI supports keyboard navigation. Content: keyboard controls can be used in the document viewer except keyboard controls cannot be used to scroll within the high resolution scans of documents.

Section 1194.41 Information, Documentation and Support – Detail

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Criteria	Supporting Features	Remarks and explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	Supports	Gale will provide support documentation in an alternative format, upon request.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supports	End users may request a description of the accessibility and compatibility features using the Contact Us link in the footer.
(c) Support services for products shall accommodate	Supports	Support services are available via phone, or fax using the Contact Us link in the footer.

the communication needs of
end-users with disabilities.