

VPAT™

Voluntary Product Accessibility Template®

The purpose of the **Voluntary Product Accessibility Template**, or **VPAT™**, is to assist Federal contracting officials and other buyers in making preliminary assessments regarding the availability of commercial “Electronic and Information Technology” products and services with features that support accessibility. It is assumed and recommended that offerers will provide additional contact information to facilitate more detailed inquiries.

The first table of the Template provides a summary view of the Section 508 Standards. The subsequent tables provide more detailed views of each subsection. There are three columns in each table. Column one of the Summary Table describes the subsections of subparts B and C of the Standards. The second column describes the supporting features of the product or refers you to the corresponding detailed table, e.g., “equivalent facilitation.” The third column contains any additional remarks and explanations regarding the product. In the subsequent tables, the first column contains the lettered paragraphs of the subsections. The second column describes the supporting features of the product with regard to that paragraph. The third column contains any additional remarks and explanations regarding the product.

Date: February 2014

Name of Product: CourseMate platform

Contact for more information about the contents of this document or assisting students with disabilities:
accessibility@cengage.com

Voluntary Product Accessibility Template Summary		
Guideline	Applicability	Compliance
Section 1194.21 Software Applications and Operating Systems	Not applicable	
Section 1194.22 Web-based Intranet and Internet Information and Systems	Applicable	Supports with Exception
Section 1194.23 Telecommunications Products	Not applicable	
Section 1194.24 Video and Multimedia Products	Not applicable	
Section 1194.25 Self-Contained, Closed Products	Not applicable	
Section 1194.26 Desktop and Portable Computers	Not applicable	
Section 1194.31 Functional Performance Criteria	Applicable	Supports with Exception
Section 1194.41 Information Documentation and Support	Applicable	Supports

Section 1194.22 Web-based Internet information and applications

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Criteria	Supporting Features	Remarks and explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Supports	Text alternatives are provided for images.
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Supports	Audio components have close captions. Video components have transcripts. Legacy audio and video prior to 2009 may need to be requested on an ad hoc basis.
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Supports	Color is not used as the sole means of communicating information.
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Not Applicable	Style sheets are required for interactive screens. It should be noted that currently users of assistive technology will have full access to style sheets.
(e) Redundant text links shall be provided for each active region of a server-side image map.	Not applicable	There are no server side image maps used in this site.
(f) Client-side image maps shall be provided instead of server-side image maps except where the	Not applicable	There are no server side image maps used in this site.

regions cannot be defined with an available geometric shape.		
(g) Row and column headers shall be identified for data tables.	Supports	Quiz results are data tables and are properly tagged as data tables. Headers are tagged as headers.
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Not applicable	There are no complex data tables.
(i) Frames shall be titled with text that facilitates frame identification and navigation	Supports	iFrames have unique titles.
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Not applicable	Pages do not contain flashing elements.
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	Not applicable	No accessible text page is provided. Nor it is practical to supply a text only page with equivalent functionality. Compliance with this paragraph can be achieved by fixing all other accessibility issues.
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	Supports	Links and controls are adequately functional with assistive technology.
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a	Supports	Plug-ins (other than Flash which automatically installs) are not required.

link to a plug-in or applet that complies with 1194.21(a) through (l).		
(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supports with Exceptions	The Crossword puzzle does not function properly with assistive technology.
(o) A method shall be provided that permits users to skip repetitive navigation links.	Supports	Page layouts have improved H1 and H2 headers.
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Supports	A warning is provided.

**Section 1194.31 Functional Performance Criteria Detail
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Criteria	Supporting Features	Remarks and Explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for assistive technology used by people who are blind or visually impaired shall be provided.	Supports with Exceptions	The supplemental tool interface does not adequately support screen readers. This does not impact core learning objectives.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for assistive technology used by people who are visually impaired shall be provided.	Supports	Color contrast ratios meet recommendations.

(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for assistive technology used by people who are deaf or hard of hearing shall be provided	Supports	Videos are captioned.
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Not applicable	PC hardware should be capable of providing enhanced audio or support for enhanced hearing devices.
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided.	Not applicable	Speech is not required to operate this web site.
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Supports with Exceptions	While most portions of the user interface are keyboard accessible, the left navigation links do not get focus.

Section 1194.41 Information, Documentation and Support

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Criteria	Supporting Features	Remarks and Explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	Supports	Support documentation is available as online HTML help.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supports	Accessibility link provided at the footer of each page.

(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supports	Support is provided by web, phone, or email.
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