

VPAT™

Voluntary Product Accessibility Template®

The purpose of the Voluntary Product Accessibility Template is to assist Federal contracting officials in making preliminary assessments regarding the availability of commercial electronic and information technology products and services with features that support accessibility. It is assumed that offerers will provide additional contact information to facilitate more detailed inquiries.

The first table of the report provides a summary view of the Section 508 Standards. The subsequent tables provide more detailed views of each subsection. There are three columns in each table. Column one of the Summary Table describes the subsections of Subparts B and C of the Standards. The second column describes the supporting features of the product or refers you to the corresponding detailed table, "e.g., equivalent facilitation." The third column contains any additional remarks and explanations regarding the product. In the subsequent tables, the first column contains the lettered paragraphs of the subsections. The second column describes the supporting features of the product with regard to that paragraph. The third column contains any additional remarks and explanations regarding the product.



Date: March 2017

Name of Product: 4LTR Press

Contact:

accessibility@cengage.com for more information about this document or assisting students with disabilities.

cengage.com/accessibility

Compliance Summary

Criteria	Support
Section 1194.22 Web-based Intranet and Internet Information and Applications	Supports with Exceptions
Section 1194.31 Functional Performance Criteria	Supports with Exceptions

Criteria	Support
Section 1194.41 Information, Documentation, and Support	Supports

§ Section 1194.22 Web-based Intranet and Internet Information and Applications

Criteria	Support Level	Remarks and Explanations
(a) A text equivalent for every non- text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Partially Supports	Equivalent alt text is not provided for some graphs available in the concept tracker.
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Supports	Multimedia presentations are provided with equivalent alternatives in the form of captions.
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Partially Supports	icons to represent correct answers are green in color and also use a check mark. With exception however is the flash card review portion, where the colors for weak, fair, or strong do not have a legend for the total flashcards within each category.
(d) Documents shall be organized so they are readable without requiring associated style sheet.	Supports	The 4LTR website allows for style sheets to be removed.

Criteria	Support Level	Remarks and Explanations
(e) Redundant text links shall be provided for each active region of a server-side image map.	Not Applicable	4LTR does not utilize server-side image maps.
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Not Applicable	4LTR does not utilize server-side image maps.
(g) Row and column headers shall be identified for data tables.	Partially Supports	Summary and row-header association is missing in grade table. LTR-4426
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Not Applicable	4LTR does not utilize multilevel tables.
(i) Frames shall be titled with text that facilitates frame identification and navigation	Supports	Iframes in 4LTR have sufficient titles.
(j) Pages shall be designed to avoid causing the	Supports	4LTR pages do not flicker.

Criteria	Support Level	Remarks and Explanations
screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.		
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	Not Applicable	
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	Partially Supports	<p>4LTR supports Assistive Technology and their interaction with functional elements. One exception being:</p> <p>Screen reader user is unable to access volume slider on video control. LTR-4430.</p>
(m) When a web page requires that an applet, plug-in or other application be present on	Not Applicable	4LTR does not need any external page plug ins.

Criteria	Support Level	Remarks and Explanations
<p>the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).</p>		
<p>(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.</p>	Partially Supports	<p>4LTR mostly supports filling forms out with Assistive Technology. A rating of Supports with Exceptions has been given for the following reasons:</p> <p>Some of the form fields are not properly labeled.</p>
<p>(o) A method shall be provided that permits users to skip repetitive navigation links.</p>	Supports through Equivalent Facilitation	<p>A skip to main content link does not exist in 4LTR however the application includes headings to skip repetitive navigation links.</p>
<p>(p) When a timed response is Supports required, the user shall be alerted and given sufficient time to indicate more time is required.</p>	Not Applicable	<p>Timed response is not required in 4LTR.</p>

§ 1194.31 Functional Performance Criteria

Criteria	Support Level	Remarks and Explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Partially Supports	4LTR is operable by screen readers except for the identified barriers identified above.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Supports	4LTR is operable by users with low vision and provides functional support with screen magnification Assistive Technology .
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology	Supports	As reported above in §1194.22, where 4LTR requires user hearing equivalent alternatives exist in the form of captions.

Criteria	Support Level	Remarks and Explanations
used by people who are deaf or hard of hearing shall be provided.		
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Supports	Multimedia presentations are provided with equivalent alternatives in the form of captions.
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Not applicable	4LTR does not require user speech.
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with	Supports	4LTR is operable by keyboard only.

Criteria	Support Level	Remarks and Explanations
limited reach and strength shall be provided.		

§ 1194.41 Information, Documentation and Support

Criteria	Support Level	Remarks and Explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	Supports	Downloadable user guides are available.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supports	There is a link to Cengage's Accessibility page at the bottom of the page.
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supports	There is currently a link to a support form, and an email link to customer feedback, both accessible on the home page.